



FREQUENTLY ASKED QUESTIONS

WHAT IS WOMEN & WISDOM?

Women & Wisdom is Alpha Chi Omega's program focused on the professional and personal development of members. Women & Wisdom was created to meet the desires we heard from members that they want to form mentoring relationships, connect with each other and find career advancement.

WHAT IS INCLUDED IN WOMEN & WISDOM?

- In-person professional development events
- Virtual series focused on personal and professional development topics
- A new online networking platform that features professional groups and mentoring

WHAT IS THE NEW PLATFORM CALLED?

Women & Wisdom: Alpha Chi Omega's Network of Real, Strong Women

WHAT ARE THE FEATURES/BENEFITS OF THE NEW PLATFORM?

Through the generous support of the Alpha Chi Omega Foundation, Women & Wisdom comes at no additional cost to members. It is a valuable member benefit that offers sisters the chance to give back through mentoring, pursue personal growth and professional advancement, expand their network and develop empowering connections with other real, strong women.

The Women & Wisdom platform gives members access to:

- **Searchable Member Directory** – Find, connect and network with sisters based on education, chapter, professional background, location, industry and more. With built-in communication tools, members can easily message and connect with sisters in the site.
- **Mentoring** – Sisters identify specific ways they want to help and mentor others, which are then searchable for mentor matches. Members can search for mentors based on areas of expertise, job function, location and how they are offering mentorship (e.g. career advice, resume review, informational interview, etc.). Collegiate and alumnae members can seek mentoring from their alumnae sisters.
- **Professional Groups** – Join groups that create topic-specific communities around shared careers, fields of study, interests and more.

- **Events** – Explore events offered by Alpha Chi Omega such as the Women & Wisdom Series or professional development events, and post your own event opportunities to share with sisters.
- **Jobs & Internship** – Post and view open career opportunities through a jobs and internships board.
- **News & Posts** – Share articles, information and news in a personalized feed.
- **Business Directory** – Promote and explore Alpha Chi Omega-owned or -supported businesses in a directory.
- **Mobile App** – Access Women & Wisdom using a mobile app to stay connected on the go.

WHO HAS ACCESS TO WOMEN & WISDOM?

All alumnae and collegians in good standing are invited to participate in Women & Wisdom. While our in-person events are typically exclusive to alumnae, collegiate members are invited to participate in the other aspects of the Women & Wisdom program. All members have access to the new online Women & Wisdom platform via www.alphachiomega.org/womenandwisdom.

Alumnae can offer and seek mentoring support. Collegians can seek mentoring support. All other features are open to all members.

WHY THE SWITCH TO A NEW PLATFORM?

Alpha Chi Omega has offered an online mentoring platform for the past several years. In reviewing the platform, we found that there were opportunities to expand engagement in the site and the member offerings beyond just scheduling a mentoring session!

HOW DO I REGISTER?

To join Women & Wisdom: Alpha Chi Omega's Network of Real, Strong Women, visit the [Women & Wisdom webpage](#). Click the link to join and register an account with your email or by syncing your account to your LinkedIn, Facebook or Google accounts. Once you complete the registration process, you'll either be approved for access to the site or notified to wait for approval.

WHY WASN'T MY REGISTRATION APPROVED?

There are a few reasons why your registration might not be automatically approved. One of the most common reasons is because the information you shared in registration does not match the information Alpha Chi Omega has on file for you in our database (most likely due to a discrepancy in name or email address). Our team reviews all profiles waiting for approval. It can take up to 3 business days for profiles to be approved, and we appreciate your patience during that time.

I'M REGISTERED! WHAT SHOULD I DO FIRST?

We are so excited to have you! Get started in Women & Wisdom by completing your profile. Click on your icon and select “Edit Profile.” Filling out any remaining fields will ensure your profile is as complete as possible, helping you connect with sisters who share your industry and interests.

Next, check out the Resources section in the menu. There you will find videos that show you how to use the various aspects of the platform.

Post to the News & Posts feed to introduce yourself so other sisters can get to know you! This is a great first step in building connections and expanding your network.

PART OF MY NAME IS SHOWING UP IN PARENTHESES. WHAT IS GOING ON?

Women & Wisdom populates maiden names in parentheses in the member directory. If a member does not have a maiden name, the site may duplicate your last name in parentheses.

To easily remove this, click your icon and then “Edit Profile.” Delete the duplicated name in the “Maiden name” field. Leaving that field blank will remove the name in parentheses.

If you'd like your maiden name to be viewable, you can add it to the “Maiden name” field or include your preferred last name(s) in the “Last name” field. The “Last name” field does not populate in parentheses in the site.

I DIDN'T REGISTER WITH MY LINKEDIN, FACEBOOK OR GOOGLE ACCOUNT. CAN I STILL CONNECT MY PROFILES?

Yes! Click on your icon to view your profile. Click the settings icon to view your account, notifications and privacy settings. In your account settings, select “Connect” to connect and sync your LinkedIn, Facebook and/or Google account(s). The platform will prompt you to complete the steps to do so.

WHERE CAN I ACCESS WOMEN & WISDOM?

Women & Wisdom: Alpha Chi Omega's Network of Real, Strong Women is accessible on desktop or mobile devices using your preferred web browser or via the mobile app.

TELL ME MORE ABOUT THE APP. HOW CAN I ACCESS IT?

Women & Wisdom: Alpha Chi Omega's Network of Real, Strong Women is not just a new online platform but also a new mobile app – providing you with direct access to our exclusive network of sisters, mentoring and more in the palm of your hand! Follow the steps below to download the app on your Android or iOS device.

ANDROID – GOOGLE PLAY STORE	IOS – APPLE APP STORE
Step 1: Open app store . Step 2: Search “Women & Wisdom.” Step 3: Download the free app. Step 4: Sign in or register.	Step 1: Open app store . Step 2: Search “Graduway Community.” Step 3: Download the free app. Step 4: Search for “Alpha Chi Omega.” Step 5: Sign in or register.

I’M HAVING AN ISSUE WITH THE SITE. WHAT DO I DO?

If you need technical support after logging into the platform, use the “Info & Support” feature in the platform menu to submit a support ticket. Our platform service providers are available to assist members in utilizing this new member tool.

If you have a question or need non-technical support, please contact us at mentoring@alphachiomega.org.

QUESTIONS?

Contact mentoring@alphachiomega.org for assistance.