

**JOB TITLE:** Assistant Director of Housing  
**FOCUS AREA:** Development  
**ENTITY:** National Housing Corporation  
**DEPARTMENT:** Housing  
**REPORTS TO:** Senior Director of Housing  
**EFFECTIVE DATE:** April 2026  
**FLSA CLASS:** Exempt  
**JOB LOCATION:** Remote

**JOB SUMMARY**

The assistant director of housing supports the mission, values and vision of Alpha Chi Omega Fraternity and the National Housing Corporation (NHC). The role fosters a high-quality membership experience by ensuring assigned NHC facilities are well maintained, competitive and safe; provides critical oversight of the day-to-day management, programming and operations of assigned NHC facilities; and maintains productive and appropriate relationships with facility staff and vendors, chapter leadership and host institution contacts.

This position also provides support in the oversight and strategy for local house corporation (LHC) programming and communication and NHC marketing efforts.

**ESSENTIAL FUNCTIONS AND REQUIREMENTS**

FUNCTION	REQUIREMENTS
<p><b>Facility Operations Management and Oversight</b></p>	<ul style="list-style-type: none"> <li>• Ensures assigned facilities are safe, secure and competitive to support the purpose of the NHC</li> <li>• Oversees the coordination of repair and renovation projects of assigned facilities; reviews and executes service and vendor agreements per department policy</li> <li>• Coordinates and collects desired capital improvements and necessary maintenance as part of the annual budgeting and prioritization</li> </ul>

	<p>processes; shepherds communication and status with chapter and alumnae</p> <ul style="list-style-type: none"> <li>• Assists in the development and review of short-term and long-term project plans for assigned NHC facilities</li> <li>• Liaises with internal and external constituencies, facilitating questions and answers and elevating concerns</li> <li>• Collaborates and communicates regularly with third-party partners related to facility needs</li> <li>• Monitors activities, deliverables and trending data; generates meaningful analyses and reports</li> <li>• Ensures that document retention and storage protocols are adhered to and manages information repository</li> <li>• Travels to Alpha Chi Omega facilities as needed as a representative of the NHC:             <ul style="list-style-type: none"> <li>○ Utilizes time spent on-site to build and enhance relationships and relay relevant policy information to ensure best practices are met</li> <li>○ Assesses physical facility and daily housing operations; completes all visit reports per department policy</li> </ul> </li> <li>• Responds to emergency situations in accordance with policies and procedures; conducts required action items and necessary follow-up in a timely manner</li> <li>• Provides prompt professional support to VPs facility operations, facility advisors and other Fraternity volunteers in matters related to assigned facilities</li> </ul>
<p><b>Fiscal Responsibility</b></p>	<ul style="list-style-type: none"> <li>• As a member of the housing team, champions the cost-effective management of assets and resources through planning, development, organization and evaluation of NHC properties' fiscal performance</li> <li>• Manages invoice review and approval process as assigned</li> </ul>

	<ul style="list-style-type: none"> <li>• Establishes the annual budgets and leases for assigned facilities; upon approval, executes as needed</li> <li>• Monitors assigned facilities’ budgets and ensures spending compliance</li> <li>• Escalates concerns and approves expenditures per level authorized</li> <li>• Develops and implements facility financial education as requested</li> </ul>
<p><b>Communication and Marketing Support</b></p>	<ul style="list-style-type: none"> <li>• Assists LHC communications and monitoring of LHC reporting deadlines</li> <li>• Assists in the development and implementation of resources for properties transitioning to the NHC</li> <li>• Supports departmental efforts in marketing strategies</li> <li>• Works with the marketing and communications team to develop NHC-related communications such as <i>Lyre</i> articles, blog posts, social media campaigns and more</li> </ul>
<p><b>NHC Operations</b></p>	<ul style="list-style-type: none"> <li>• Leads special projects and initiatives as assigned to support the continued growth and development of the NHC</li> <li>• Represents Alpha Chi Omega at appropriate industry and trade groups and events</li> <li>• Embraces technological innovations and seeks ways to improve performance and productivity</li> <li>• Fully supports organization’s functional structure and leadership, actively engaged with the strategic efforts of other internal departments when assigned</li> <li>• Attends meetings of the Board of Directors of the NHC and such other meetings as requested</li> <li>• Assists with necessary facility training development and execution</li> </ul>
<p><b>Fraternity and University Relations</b></p>	<ul style="list-style-type: none"> <li>• Ensures consistent and open communication regarding all housing issues impacting chapter health, on-campus initiatives and opportunities in partnership with applicable staff departments</li> </ul>

	<ul style="list-style-type: none"> <li>• Serves as liaison between host institution housing and residence life offices and the NHC</li> <li>• Develops and implements resources, trainings and other content as requested</li> </ul>
<p><b>Team Integration and Dynamic</b></p>	<ul style="list-style-type: none"> <li>• Serves as a dynamic member of the staff team, actively collaborating with others to advance the mission of the NHC</li> <li>• Works through interpersonal conflicts to ensure problems are addressed and relationships are strengthened</li> <li>• Monitors, shares and participates in discussions around trends, innovations and developments in campus and Greek housing initiatives</li> <li>• Participates in team meetings and trainings as requested</li> </ul>
<p><b>Other</b></p>	<ul style="list-style-type: none"> <li>• Performs other special assignments and responsibilities as assigned</li> <li>• Communicates, through the appropriate channels, any observations of noncompliance with policies or illegal actions that place personnel and the organization at risk</li> <li>• Performs, with care, any control-related activities required as a function of the position</li> <li>• Specific job responsibilities and projects will be assigned and directed by leadership</li> </ul>

**CONTACTS**

This position has regular contact with all levels of staff, operational volunteers and elected leadership and boards, members, host institutions, third-party partners and vendors. This position reports to the senior director of housing.

**KNOWLEDGE, SKILLS AND ABILITIES**

Qualifications Required:

- Minimum of two years of experience working with Greek-letter organizations and/or housing management/operations

- Experience with multi-site entities and working with remote/off-site employees and volunteers
- Strong service orientation, outstanding professionalism and superior problem-solving skills
- Strong sense of discretion and demonstration of honesty
- Excellent organization skills, self-discipline, attention to detail and communication skills
- Works with a sense of urgency, is able to manage multiple initiatives simultaneously in a rapidly changing environment
- Advanced computer skills and proficiency with Microsoft Office products; technical aptitude to learn internal systems and required packages
- Membership in a Greek-letter organization preferred

## **EDUCATION**

Bachelor's degree required

## **WORKING CONDITIONS**

The working conditions and physical requirements described here are representative of those that must be met by an employee to successfully perform the essential functions of this position.

This is a full-time position, with a required minimum of 40 hours per week. Office hours are 8:30 a.m. – 5 p.m. Eastern Time, Monday through Friday. Position may work a flexible schedule, with supervisor approval, to accommodate schedules working across time zones. It may be necessary at times for the employee to work beyond the standard workweek, including evenings or weekends, to complete assigned tasks. Travel is estimated to include one visit to assigned facilities per year, required Alpha Chi Omega events and professional development conferences; travel expectations increase during the summer. Must reside within reasonable proximity to a major airport (less than 60 miles) to support required business travel. The employee is required to travel via airplane, car, rideshare, train and other modes of transportation on behalf of the organization, and travel may require work in the evenings and on weekends.

## **PHYSICAL REQUIREMENTS**

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this position the employee is regularly required to sit and work on a computer for extended periods of time. The employee will be required to stand, walk, stoop, kneel, lift, carry, pull, grasp, climb stairs and bend over. The employee must be able to lift, carry and move up to 50 pounds as needed. Must be able to move in and between various facilities and handle exposure to inclement weather.

Strong sensory skills, such as good eyesight, good hearing and dexterity, are necessary for the performance of this position. Must be able to interact with others, both in person and through telephone, video conference, email and written correspondence.

On occasion, the employee may be required to visit field sites and other construction jobsite locations that may include exposure to dust and dirt, foul odors, irritating and loud noises, extreme heat, cold and other severe weather conditions, wetness or humidity, dirty materials and other safety hazards.

Employees are expected to utilize and wear all personal protective equipment as required by any construction jobsite.

**Note:** The statements herein are intended to describe the general nature and level of work being performed by employees and are not to be construed as an exhaustive list of responsibilities, duties and skills required of personnel so classified. Furthermore, they do not establish a contract for employment and are subject to change at the discretion of the employer.