

**From:** [Laura Eisler](#)  
**Subject:** LHC Consultation calls  
**Date:** Friday, March 20, 2020 4:25:00 PM  
**Attachments:** [Legislative Information From Housing Open Forum Call on March 17.msg](#)  
[image003.png](#)  
**Importance:** High

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Hello,

As we enter this unprecedented time, many of you are facing large changes and challenges relating to the chapter facility. Alpha Chi Omega National Housing Corporation is committed to assisting you navigate through this to help work through and understand the impact from COVID-19. Alpha Chi Omega headquarters' physical building is closed; however, staff continue to work remotely to answer questions and provide guidance to the entire membership.

Starting late last week members of staff from Collegiate Experience, Pearl Stone Partners and NHC have been participating in chapter consultation calls. Staff and the chapter have found them to be extremely helpful, and we wanted to offer the same thing to LHCs. These calls, scheduled in increments of 30 mins, allow the LHC to ask any questions on your mind and an NHC staff member will assist you, offering support, guidance and recommendations. This is completely voluntary but if you have any questions, please take advantage of this opportunity. Questions you might consider:

- The facility is closed, when do we do our deep clean?
- Is it ok if the house director stays?
- Chapter has one lease payment to the LHC, how do we handle that? Any refunds?
- We were planning on summer capital improvement plans, do we continue?
- What happens if we don't return as scheduled in the fall?

If you think this would be helpful, please use this link to sign up for a time slot. Use the call in information listed in the signup genius when it is your schedule time. Please note, all times are in EDT. <https://www.signupgenius.com/go/904084BA5AB22A6FF2-lhcconsultation>

If you do not need this consultation right now, that's ok! We are here when you need us. **Please, though, do respond and let us know what type of reduction, if any, you are making to the chapter's remaining lease payment.** This will help us as we work with our staff partners who are supporting chapter's through their potential refunds with individual members.

Finally, NPC shared information related to what may be available for local house corporations and potential eligibility for economic assistance. We have attached the email for your review and encourage you to review it in its entirety.

Thank you all for your tireless work. We are all in an unprecedented time, and we will emerge stronger. Please stay safe. We look forward to connecting as you need.

Thank you,  
Laura

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